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## **UPDATE 2 - Narborough Wood Park - Outage 13/03/25**

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Dear Customers,

We're providing an update on the network outage at Narborough Wood Park. Currently, there's a dispute with the park's landlord. They're concerned that our use of the cherry picker will damage the grounds and want XPON Wireless to cover any damage to the grass. Unfortunately, this contradicts our agreement with the park regarding repairs. Our engineers are on their way to the site to assess the situation and determine a solution. If we can't reach an agreement with the landlord to fix the wireless link, the service to the park will likely cease tomorrow. This decision doesn't affect our agreement to provide service.

Kind regards,

XPON Support