



[News](#) > [General](#) > [General Notices](#) > [Troon Network Outage - SERVICE RESUMED - 13/04/2021](#)

Troon Network Outage - SERVICE RESUMED - 13/04/2021

2021-04-13 - Support - [Comments \(0\)](#) - [General Notices](#)

Dear Customers

There was an outage a Troon Industrial Site for around 45 minutes due to burned out fibre optics. The fibre has now been replaced and service has resumed. Please can all customers refrain from direct calling engineers as this affects their safety when working at heights or driving to site. Please look on the website for any updates as this can be viewed via mobile. The link to the News panel on our website is <https://gigabair.deskpro.com/news> here you will be notified of any network outages that may affect you.

Kind Regards

Gigabair Support