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SGT GEORGES UPDATE

2024-10-08 - Support Agent - Comments (0) - Outage

Works on the boiler room at St Georges Tower seem to have tripped the main feed to our network. Service resumed at 12:45. We would like to request that during outages that calls to engineers are not made, this is because:

1. Engineers maybe on route to the site affected by the outage and could be distracted while driving
2. Working in dangerous conditions
3. Delays repair times while engineers are working on the repair
4. If you have a service your first point of reference should be the website and then the ticket system

We try our best to inform you through email, web notices which can be found at.

<https://xpon.deskpro.com/news>

Network Services