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Severe Weather Warning !

2020-08-25 - Support Agent - Comments (0) - General

Severe Weather Warning ! Storm Francis

Due to Storm Francis we expect sporadic radio interference to main gigabit links. Back up links will be in place delivering emergency support of 100-200Mbps. Customer should expect:

- Intermittent phone calls if using VoIP
- Sporadic outages while back up links initiate
- Potential Outages
- Please do not conduct speedtest during this period.

Support Process

- **Please do not contact engineers on the mobile phones as they maybe working on tickets and problems**
- Visit the support site and place a ticket and we will respond
- Any site damage or danger to life with equipment please contact us on the website chat

Networks Team