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SEVERE WEATHER ALERT: Potential Service Disruptions Due to Storm Eowyn

2025-01-24 - Support Agent - Comments (0) - General

Our network monitoring indicates high risk of service interruptions over the next 72 hours due to:

- Predicted wind gusts exceeding 120km/h
- Heavy rainfall (150mm+ expected)
- Lightning activity

Expected Impact:

- Intermittent service disruptions
- Possible equipment damage from power surges
- Signal degradation in severe conditions

Customer Actions Required:

1. Submit service tickets through portal/app for outages

Updates and restoration times will be communicated as weather conditions develop but please plan ahead and put contingency plan in place for the coming 7-10 days. Outages are expected with national networks also.

Network Services