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2020-07-31 - Support Agent - Comments (0) - General

A major outage has occurred at our Ridgefarm mast. Our initial diagnosis is a lightning strike on the main radio and back up radio. We are able to see the radio but can see damage to the cabling. This may also have taken out the main router.

Engineers will only be able to attend site from early morning and expected uptime is sometime late Saturday afternoon and evening.

Networks Team