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2020-06-05 - Support Agent - Comments (0) - Maintenance

MAJOR POWER WORKS BY WESTERN POWER WILL BE CONDUCTED ON JUNE 7TH AT ST GEORGES TOWER THIS WILL EFFECT ALL CUSTOMER CONNECTED TO THE TOWER AND CUSTOMERS CONNECTED VIA MASTS FROM THE TOWER. AS PART OF THE WORKS GIGABAIR WILL BE CONDUCTING CABINET AND UPGRADE MAINTENANCE. AREAS EXPECTED TO BE EFFECTED

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| • ST GEORGES TOWER CUSTOMERS | - COMPLETE OUTAGE |
| • ALL CITY CENTRE CUSTOMERS | - COMPLETE OUTAGE |
| • TROON INDUSTRIAL ESTATE SERVICES | - PARTIAL OUTAGE AND CORE IP |
| • BIRSTAL | - CORE IP SERVICES |
| • RIDGE FARM JUNC 2 MASTS | - CORE IP SERVICES |
| • EASTGOSCOTE MAST CUSTOMERS COMPLETE OUTAGE | - CORE IP SERVICES SOME |

OUR EXPECTATIONS ARE AS FOLLOWS

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| • 10AM -12PM | MINOR SPORADIC OUTAGES |
| • 12PM-4PM | COMPLETE OUTAGE AT ST GEORGES TOWER |
| • 4PM -
BETWEEN 4PM-7PM | COMPLETE OUTAGE WITH ESTIMATED RESTORATION |