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2024-02-22 - Support Agent - Comments (0) - General

Extreme wind and rain since December has caused damage to several mast fast links, limiting repair opportunities due to safety concerns. This may result in brief service outages or losses. To address frequency restrictions, we are replacing our 5GHz network with 5G backups during safe periods.

We expect service disruptions over the next 14 days and will provide updates on our support site. Reliable communications are vital for all businesses, though disaster recovery plans are often overlooked.

As an option for continued service and 5G backup, Xpon has been rolling out high-speed 5G broadband via Packetlink 5G to many rural and business locations. Please contact us to review continuity solutions we can provide.

Network Services