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Electrical works

2022-11-20 - Support Agent - Comments (0) - General

Please note the electrical works are part of external contractors working on Ridge Farm. Gigabair has no part or control on these works. We are aware the works started late and are monitoring when the service is coming back on. Continued direct contacts to engineers multiple times on their mobiles is unhelpful and there is nothing the engineers can do. We sent multiple notices to all customers on the mailing list and apologise if anyone was missed out.

In the event the service doesn't come back on today, engineers will attend site first thing Monday morning.

Network Services