

News > General > East Gostcote Power Issue Update - Ongoing Works 04-01-23

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2023-01-04 - Support - Comments (0) - General

Dear Customers

Our engineers have investigated the issue causing the intermittent power outages. The issue is being caused by building works happening in the vercinity of the mast which requres the power in that area to be turned off whilst these works are carried out. Unfortunately it is out of our hands and we have no control over this. We have advised the company doing the building works the issues it is causing with our network. There is work going to be carried out tomorrow and Friday so there may be some outages. We apologise for the inconvenience.

Kind Regards

Gigabair Support