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2022-01-10 - Support - Comments (0) - General

Dear customers

On the 28th January 2022 our data centre will be moving which means some customer will be given new IP addresses. We will contact those customers affected by this change and we will provide you with a new IP address 7 days before the swap over. If you are given a new IP address and currently have domains registered with your existing IP those will need to be re-registered with your new IP address. The service on your existing IP will go down at some point on the 28th January and unfortunately we cannot give a time as to when that will be.

Kind Regards

Gigabsir Support