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2024-03-28 - Support - Comments (0) - General

Dear Customers,

We have been notified by THREE that there is emergency maintenance happening on the network that will affect your network connection with possible drop outs. The Maintenance Window is Tuesday 2nd April 20:00 BST - Tuesday 2nd April 22:00 GMT.

Here is the following message:

“Dear customer,

We have been made aware of maintenance on our network interconnect that is scheduled for completion during the above windows.

Our engineers will be performing network maintenance.

As part of this maintenance, the APNs will be restarted. Any sessions in progress will disconnect. Devices should be able to reconnect to the APNs without any issue.

APNs Impacted by this window are as follows;

mm.static

We do not expect any major/critical service impact outside of the above impact ; however, we recommend that you proactively monitor your device connections during the above times.”

Kind Regards

XPON Support